

PASSENGER CODE OF CONDUCT

To guarantee a dependable, pleasant, and punctual commute for every passenger onboard our shared daily shuttles, all riders agree to adhere to these community standards.

Punctuality & Boarding Ready **Mandatory**

Please be waiting at your designated building exit or doorstep 3 minutes prior to your scheduled arrival window. Drivers operate on strict multi-commuter schedules and must depart within **3 minutes** of arrival to ensure your fellow riders arrive on time for clock-in.

Vehicle Safety & Seatbelts **Safety First**

Buckling your seatbelt is required by law at all times while vehicles are in motion. Please remain seated until the vehicle has come to a complete stop and the driver confirms safe egress.

Shared Cabin Noise Etiquette **Courtesy**

Personal headphones or earbuds are required for all audio, mobile gaming, music, and streaming video. If you must answer an incoming phone call, please speak at a quiet, conversational level out of respect for fellow commuters resting or preparing for their shifts.

Smoke, Vapor, & Alcohol-Free Vehicles **Zero Tolerance**

Smoking, e-cigarettes, vaping, open alcoholic beverages, and all illicit substances are strictly prohibited inside vehicles. Violations will lead to immediate service cancellation without refund.

Carry-On Personal Property **Space Limits**

Each commuter may bring one standard work bag, laptop briefcase, or lunch tote that comfortably rests on their lap or beneath their seat. Large oversized cargo, bicycles, and hazardous materials cannot be transported.

Mutual Respect & Zero Tolerance **Community**

We maintain zero tolerance for any form of harassment, intimidation, derogatory language, or aggressive behavior toward our professional chauffeurs or fellow passengers.