

PASSENGER PRIVACY & DATA POLICY

DEK Enterprises. LLC ("we," "our," or "Company") respects your privacy. This policy outlines how we collect, store, and utilize your personal and commute schedule information across **takeme2work.me** and our dispatch channels.

STRICT PROMISE: WE NEVER SELL YOUR PERSONAL OR COMMUTE DATA

1. Information We Collect

To safely dispatch drivers and manage consistent transit corridors, we collect:

- **Identification & Contact:** Full legal name, personal mobile phone number, and active email address.
- **Transit Geodata:** Home street address, workplace business name, physical work address, and specific shift arrival/departure hours.
- **Transaction Information:** Payment method tokens, billing zip code, and subscription invoices processed through certified, PCI-compliant payment gateways. Card numbers are never stored in raw form on our servers.
- **Dispatch Logs:** SMS notifications, arrival timestamps, and driver matching records.

2. Legitimate Purposes for Data Use

- Planning, optimizing, and clustering daily neighborhood commuter routes.
- Transmitting automated SMS dispatch updates (e.g., driver on route, 5-minute arrival warnings).
- Processing the recurring \$75.00 weekly transit fee and producing itemized receipts.
- Direct emergency communication and customer service response.

3. Data Sharing & Third-Party Protections

We strictly restrict access to your personal details. Location and identity records are shared solely under these conditions:

- **Assigned Drivers:** Drivers receive only your first name, phone number, and physical pickup/dropoff coordinates necessary to fulfill scheduled rides.
- **Cloud & Payment Infrastructure:** Secure third-party service providers (such as Stripe for payments and Twilio for SMS) under strict confidentiality terms.
- **Legal Compliance:** To satisfy valid court orders, subpoenas, or to ensure the immediate physical safety of our drivers and fellow passengers.

4. SMS Communication Consent & Opt-Out

By submitting your phone number to **take me 2 work**, you provide express consent to receive operational text messages concerning your route and driver status. You may reply STOP at any time to halt non-critical messaging; however, operational dispatch SMS is essential for real-time pickup alerts.

5. Retention & User Rights

You maintain the right to inspect, update, or request the deletion of your account and route history by writing to contact@takeme2work.me. Upon account termination, personal identifiers are securely purged in accordance with standard accounting retention schedules.